Case study:
Facilities Management

R·E·M PUMPING

ELECTRICAL MECHANICAL PROCESS

Client:

Major strategic outsourcing and energy services company

Challenge:

We have provided this client with a range of services over the past 3-4 years, including regular pump maintenance, reactive pump maintenance and more specialist site based maintenance. In this case, one of the client's buildings was experiencing issues with high ground water levels, affecting operations. Pressure relief holes had been installed through the building's concrete walls below ground level, to assist the removal of high ground water levels in a controlled manner. As the maintenance contracts moved through various suppliers, these relief hole became 'lost' and subsequently blocked. As water levels increased, water eventually broke out, causing various issues, including the flooding of a 'below ground level' office.

Result:

In order to alleviate the problem, we re-located the relief holes (which involved access to various confined spaces areas) installed within the bowels of the building, logged their location and then cleaned them out, so that the high ground water could once again be released in a controlled manner.

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